

QUALITY POLICY

Zelinger plast s.r.o.

“We must always remember that nothing in the world remains the same. Everything is in constant motion – us, our surroundings, our relationships, our health, our thinking, our products, our work, everything is changing. Things are either getting worse or getting better. There’s nothing in between. Stagnation means deterioration. Every moment not used for improvement works against us, so let’s work on making things better.”

Ing. Lubomír Zelinger

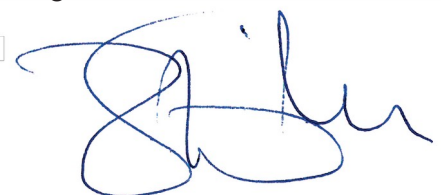
In accordance with the ČSN ISO 9001:2016 standard and for the long-term improvement of the quality of the work performed by the organization, the consolidation of its position on the market and the continuous improvement and strengthening of the bonds between the individual divisions, the organization’s management has adopted the following quality management principles that the organization will apply in the long term.

THESE PRINCIPLES ARE:

- ◆ Focusing on the customer and continuously increasing their satisfaction, determining, understanding and continuously fulfilling their requirements.
- ◆ Perfecting the services offered.
- ◆ Complying with all guidelines and procedures based on applicable legislation, standards and customer requirements.
- ◆ Identifying and addressing risks and opportunities that may affect compliance and the ability to increase customer satisfaction.
- ◆ Senior management demonstrates its leadership role and is fully responsible for the effectiveness of the quality management system, setting quality policies and objectives in the context of the company, and creating and maintaining an internal environment in which employees can participate fully in achieving the organization’s objectives.
- ◆ Engaging employees at all levels to use their skills for the organization’s benefit.
- ◆ Developing employees’ knowledge and skills.
- ◆ Continuous improvement, which is an ongoing objective of the organization.
- ◆ Mutually beneficial supplier relationships that enhance both parties’ ability to generate value.
- ◆ Providing for material needs by selecting suitable suppliers.
- ◆ Ensuring consistently high product quality.
- ◆ Ensuring the required product quality must not be at the expense of economy, safety or the environment.

The company’s management is committed to continuously creating all the organizational and economic prerequisites for the successful functioning of the Quality Policy.

In Tečovice on 1 July 2020

A handwritten signature in blue ink, appearing to read "L. Zelinger", enclosed within a thin blue rectangular border.

Ing. Lubomír Zelinger
company executive officer